

Fauglity and Safety

The **Public Sector Equality Duty** (Section 149 of the Equality Act) requires public bodies to have due regard to the need to eliminate discrimination, advance equality of opportunity, and foster good relations between different people carrying out their activities.

The Equality Duty supports good decision making – it encourages public bodies to be more efficient and effective by understanding how different people will be affected by their activities, so that their policies and services are appropriate and accessible to all and meet different people's needs. The Council's Equality and Safety Impact Assessment (ESIA) includes an assessment of the community safety impact assessment to comply with Section 17 of the Crime and Disorder Act and will enable the Council to better understand the potential impact of proposals and consider mitigating action.

Name or Brief
Description of
Proposal

SOUTHAMPTON LIVING WELL SERVICE

 Proposal to terminate Brook Centre lease and appoint an external property consultant to develop an estates plan for the Service

Brief Service Profile (including number of customers)

Southampton Living Well Service has recently been procured to modernise older person's day care in the city. Social Care in Action (SCiA) in partnership with Southampton Age UK is providing the service.

The vision for the Southampton Living Well Service is to transform Southampton's current traditional day care model to give people more choice and control over the support and services they are able to access, utilising direct payments to offer more personalised forms of care and promote the ethos of early intervention and prevention by developing the market to support more people and maximise the use of community assets. It supports the strengths-based approach to social work practice being implemented by the Council. The new model includes building on existing provisions e.g. community centres to develop a number of Community Wellbeing Centres across the city which will provide support and activities that promote health and wellbeing as well as day care.

This vision was approved by Cabinet on 17th October 2017.

The current estate used by the service does not support this new vision because most of the buildings are part of institutional care establishments, seen by people as being care settings rather than places to engage in valued activities, and because the buildings are not in locations which offer accessible access for the general population (not in district centres or on bus

routes). There is therefore a need to consider alternative sites and to develop an estates plan to support this.

The Council holds long leases for two of the current premises in the East of the City, one of which (the Brook Centre) has been rendered unusable following a flood in the Spring of 2018. Whilst service users (15 in total) have been reassigned to provision in other sites across the city (mainly another centre on the East) and so continue to receive a service, there remains a shortage in provision on the East. There is therefore an urgency to identify and implement premises on the East.

As the current Brook Centre accommodation is not suited to the proposals for a Community Wellbeing Centre, discussions had already commenced with Saxon Weald prior to the flood and prior to the procurement of the Southampton Living Well Service about potential exit from the lease and change of use into 2 self-contained flats to re-house people with learning disabilities who are moving out of more expensive placements. As owner of the property, Saxon Weald would lead on the conversion.

Summary of Impact and Issues

The 15 service users who receive day care in the Brook Centre have since May 2018 (when the building was flooded) been accessing care at the other venues offered by the service. Transport is provided by SCiA. The majority of them have been relocated to Oak Lodge Day Centre which is also on the East of the City as this is where most of the Brook Centre users come from. However, the Provider SCiA is reporting that there is now a lack of accommodation to meet the totality of need on the East of the City without alternative accommodation to replace the Brook Centre. As a result this is impacting on SCiAs ability to offer the service to self funders and new Adult Social Care clients from the East. A key aim of the new service model was to open up provision also to people at lower levels of need who would be self funders with a view to keeping people independent for longer and reducing need and ultimately demand on limited Adult Social Care resources. The proposal to terminate the Brook Centre lease and appoint a property consultancy to develop an Estates plan for the Service will enable the Council to move forward with finding alternative more appropriate accommodation for this service on the East of the City, thereby enabling the service to open up again to a greater number of clients from this locality.

The aim is to find alternative accommodation which better meets the brief for the new Service model providing a focal point to access information, support on a range of issues, including health conditions, educational and leisure activities as well as day care. As such, it will need to be easily accessible, welcoming and multi-functional with the following features:

- Situated in District Shopping Centres, adjacent to other services/ facilities
- Close to bus routes, near bus stop as users may have difficulty walking or standing for long periods (bus shelters/waiting areas)

- Open access/drop in
- Welcome/reception desk to pay for activities/care
- Information display areas
- Pick up / drop off area outside
- Wheelchair accessible
- Changing places and disabled toilets
- High levels of natural light
- Variable heating/air-conditioning in each room
- Dementia friendly environment
- Café for public use
- Kitchen area for semi use by customers (involvement in food preparation and cooking)
- IT suite/wifi accessible throughout building

Potential Positive Impacts

The proposal would have a number of positive benefits as follows:

- It would provide new accommodation on the East of the City for a Community Wellbeing Centre which in turn would increase again the number of places available and enable the offer to be opened up to people with lower level needs who would be self funders.
- It would provide accommodation that better meets the brief for the new strengths based Service model as described above, the aim being to transform Southampton's current traditional day care model to give people more choice and control over the support and services they are able to access and promote the ethos of early intervention and prevention, thereby reducing need and ultimately demand on statutory services.
- It would realise the step down of three clients with learning disabilities into more independent living arrangements through converting the Brook Centre into self contained flats, thereby improving outcomes for these clients at the same time as reducing costs

Responsible	Adrian Littlemore		
Service Manager	Senior Commissioner, Integrated Commissioning Unit		
Date	18 th December 2018		
Approved by Senior Manager	Stephanie Ramsey, Director of Quality and Integration,		
	Integrated Commissioning Unit		
Date	18th December 2018		

Potential Impact

Impact Assessment	Details of Impact	Possible Solutions & Mitigating Actions
Age	The service model and proposed development of Wellbeing Centres will broaden access and	Not applicable – this is a positive impact

Impact	Details of Impact	Possible Solutions &
Assessment		Mitigating Actions
	increase the age range of service users accessing the service. It is envisaged that the proposed Wellbeing Centres will provide opportunities for intergenerational activities.	
Disability	The design of future buildings will ensure that individuals with disabilities needs are incorporated and central to future development of Wellbeing Centres	Service Users and Carers to be involved in producing a building and design brief and plans
	3 individuals with learning disabilities will be able to move out of their current accommodation into supported living arrangements, with increased opportunities for independence and improved quality of life	
Gender	No assessed impact	-
Reassignment		
Marriage and Civil Partnership	No assessed impact	-
Pregnancy and Maternity	No assessed impact	-
Race	No assessed impact	-
Religion or Belief	No assessed impact	-
Sex	No assessed impact	-
Sexual Orientation	No assessed impact	-
Community Safety	The assessment of alternative buildings will consider community safety and access.	-
Poverty	No assessed impact	
Health & Wellbeing	The proposed development of Wellbeing Centres will help facilitate the improvement of the population's health & wellbeing by providing easy access to information, support on a range of issues, including health conditions, educational and leisure activities, as well as day	Plan to work with a wide range of stakeholders from the community, voluntary sector, health organisations and wider Council services (e.g. libraries) to develop a concept for Wellbeing Centres, building and

Impact Assessment	Details of Impact	Possible Solutions & Mitigating Actions
	care. The Centres will be located in more accessible areas, in District Centres with good public transport links, and will be designed to be multifunctional. This will mean that the Centres will be accessible to more people across a wider continuum of need, including self funders, which in turn means that the Centres will support people to maintain independence and be connected to their communities.	design brief
Other Significant Impacts		